



625 St. Joseph Street
New Orleans, LA 70165
504.529.2837 or 52.WATER

June 10, 2026

The Operations Committee met on June 10, 2026, in the Executive Board Room. The meeting convened at approximately 11:44 a.m.

Present:

Director Chadrick Kennedy, Chair
Director H. Davis Cole, Vice Chair
Director Ariane Greenidge
Director Kimberly Thomas
Director Jonathan Stewart

Non-Members Present:

Director Tyler Antrup

PRESENTATION ITEMS

A. Dwyer Canal Update – Kaitlin Tymrak, General Superintendent

Ms. Tymrak provided the committee with a detailed update on the Dwyer Canal in New Orleans East. She provided an overview of sewerage contamination in stormwater and explained potential causes for discharge entering storm drains. Ms. Tymrak also discussed current issues along the canal, corrective actions, the costs for repairs, preventative measures, and steps taken to address public health and safety concerns.

A dashboard that provides a status update on corrective actions taken at specific locations will be available on SWBNO's website within the coming week. To ensure a broader reach into the community, the committee suggested partnering with community advocates and organizations to help share SWBNO information and updates.

B. Technology Modernization – Artificial Intelligence (AI) Adoption and Use – Darrell Eilts, Chief Information Officer

Mr. Eilts provided an overview of the utility's framework to introduce and incorporate AI into operational functions. He shared that AI adoption for the water sector must be done in a responsible manner and it should be part of a broader modernization strategy.

Mr. Eilts advised that the utility currently has an AI policy, adopted in 2024, which applies to all staff and contractors operating on behalf of SWBNO. The policy establishes acceptable and prohibited uses



625 St. Joseph Street
New Orleans, LA 70165
504.529.2837 or 52.WATER

of AI tools and requires training before any AI tool can be accessed. Mr. Eilts noted the importance of cross-functional governance coordination and regular updates to the Board to keep directors informed. He noted that the utility recognizes the role AI can have in modernizing SWBNO operations and that governance, data quality, and accountability standards are key to this effort.

Mr. Eilts also presented a tiered risk framework, that included low, moderate, and high risks depending on the AI tools used, the authorization required to use the AI tools, and the consequences of error. A near-term road map was also provided. This year, the utility is focusing on the development of a governance foundation and modernization alignment. In 2027, priorities will include enterprise integration and analytics maturity. In 2028, the utility will be striving toward operational intelligence and mature digital governance.

PUBLIC COMMENT

None.

ADJOURNMENT

There being no further business to come before the Operations Committee, Director Kennedy made a motion to adjourn. Director Thomas moved. Director Greenidge seconded. The motion carried. The meeting was adjourned at approximately 12:36 p.m.